



Dear Valued Guest,

### **Covid-19 Policies and Procedures**

It is with great pleasure that we have the opportunity of welcoming new and returning guests to the Giltar Hotel, Tenby.

Check In Times are from 3.30pm & we ask each guest to call the Hotel upon their arrival into Tenby to arrange a convenient check in time, this is to avoid the amount of guests arriving at the Hotel at anyone time.

The Giltar Hotel will be continuing to operate in the same manner we have done over the past few months including the wearing of masks, table service and providing safe distances between separate guests. Many of our guests have expressed their appreciation for the safety measures we have in place and the little impact it has had on their overall experience at the hotel. As a result, our staff will continue to wear face coverings during service, and we will be encouraging our guests of the hotel and restaurant to do the same whilst in the public areas of the hotel (apart from when sat down).

If you have any queries that are not answered below, please contact us at [enquiries@giltar-hotel.co.uk](mailto:enquiries@giltar-hotel.co.uk) or 01834 842507.

We look forward to welcoming you to the Giltar Hotel, Tenby. Most importantly, have a wonderful stay and enjoy exploring Pembrokeshire.

Yours Sincerely  
Malcolm Brace  
Director